



OcuDigital Technologies Inc

ocudigital.com

DSA Transparency Report 2024

In accordance with Article 15 and Article 23 of Regulation (EU) 2022/2065 (Digital Services Act), this report outlines the content moderation activity and related procedures of OcuDigital Technologies Inc for the reporting period of the calendar year 2024.

Notice and Action Mechanisms (Article 16)

Number of notices of alleged illegal content received: 0

Types of alleged illegal content notified: N/A

Actions taken in response: N/A

Average time to process notices: N/A

No notices were received regarding illegal content during the reporting period.

Use of Automated Content Moderation (Article 15(c))

Automated tools used: None

Purpose and scope: N/A

Accuracy indicators: N/A

No automated content moderation systems were in use.

Internal Complaint Handling (Article 20)

Complaints submitted by users: 0

Outcomes of complaints: N/A

No complaints were received regarding content decisions or account suspensions.

Out-of-Court Dispute Resolution (Article 21)

Number of disputes submitted: 0

Outcomes: N/A

No disputes were raised during the reporting period.

Suspensions Due to Misuse (Article 23)

Suspensions for providing illegal content: 0

Suspensions for abusive notices or complaints: 0

Proactive Moderation Measures

Manual or automated measures taken to identify or remove illegal content: None

Account Eligibility Enforcement

As a professional service reserved for licensed Optometrists, Orthoptist, Vision Therapists and Ophthalmologist, OcuDigital enforces strict account eligibility rules. During the reporting period:

Number of accounts suspended for ineligibility inside EU: 7

Number of accounts suspended for ineligibility outside of EU: 61

Reason for suspension: Lack of verified vision professional credentials

Related to content moderation: No

Appeal process available: Yes – accounts can appeal with valid credentials

These actions are unrelated to illegal content or content moderation, and are performed solely to preserve the professional integrity of the service.